

News



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IMS Celebrates 11 Years

It's hard to believe we're 11 years old. So much has happened since we first began in 2006. Some of the highlights over the past 11 years include:

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|-------------|--|-------------|---|
| 2006 | <ul style="list-style-type: none"> • Mandurah Office opened. • Aker Kvaerner Murray Roberts JV contract for provision of safety management services to the Boddington Gold Mine Expansion Project. • Alcoa commissioned IMS to conduct Supervisors Health and Safety Leadership Training for Contractors on Major Residue Projects. | 2009 | <ul style="list-style-type: none"> • Heiko Plange, inaugural IMS General Manager departs IMS to take on new career pathway. • JKC Joint Venture on INPEX Ichthys LNG Project FEED Study; HR, IR and indigenous business and development strategies, including input into the accommodation village. • TPI Mega Line, South Korean shipping company transporting modules for Gorgon LNG Project—development of safety plans. |
| 2007 | <ul style="list-style-type: none"> • IMS Team grew to 20 staff. • Fortescue Metals Group – The Pilbara Iron Ore & Infrastructure Project—WorleyParsons contract to provide Industrial Relations, Safety and Project services. • BHP Billiton Iron Ore Asset Development Projects – Fluor SKM JV (FAST JV) Contract to provide Safety & Project services. • Woodside LNG IV Project, CBI Constructors—Industrial Relations. | 2010 | <ul style="list-style-type: none"> • IMS staff numbers increased to 50 personnel. • Alcoa awarded 3 year Specialized Labour Services contract to provide integrated contractor management teams across Alcoa's three refineries in Western Australia and Alcoa Major Projects. • Expansion of health and safety management services with a team of 13 safety professionals providing HSE services, leadership, auditing and training across major construction projects and mining operations. • Oakajee Port & Rail Project – Awarded provision of IR services for the Pre-Feasibility Study Phase of the Project. |
| 2008 | <ul style="list-style-type: none"> • January 2008—Opened new Perth office (Kintail Road). • Jenny Lee, IMS Office Manager commenced. • IMS website launched. • Commissioned by INPEX—Labour & Community Impact Analysis Study of Darwin as potential location for new LNG plant. • SKM engaged IMS to deliver supervisor forums for contractors supervisors engaged on the Rio Tinto Cape Lambert upgrade project. | 2011 | <ul style="list-style-type: none"> • IMS staff numbers exceeded 60 persons. • Created a new corporate entity, SERATA Network, Registered Training Organisation. • JKC JV INPEX Ichthys Onshore LNG Facility OBT Phase – services expanded. • Chiyoda Saipem & CBI JV (CJV) - Woodside Browse LNG Development FEED Study - HR IR consulting services. |

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- 2011**
- BHP Billiton – Olympic Dam Project – IR management services.
 - AECOM - Contract to provide IR and Project services for the proposed Stage 1 of the West Pilbara Iron Ore Project.
 - Chiyoda Saipem CB&I Joint Venture (CJV) extended contract for HR & IR services for the EPC FEED Engineering Services for the Woodside Browse LNG Project.
- 2012**
- AECOM—CSBP Ammonia Nitrate Unit 3 Project-provision of IR services.
 - CB&I Kentz Joint Venture (CKJV) awarded contract to IMS for the provision of Front Line Management and Safety Training services for the Gorgon Project.
- 2013**
- Alcoa - extends IMS Specialised Labour Services Contract for a further 3 years.
 - FASTJV extends IMS Services Agency Agreement
 - Western Australian Resources Limited (Seafarms Group) engages IMS to provide HR & IR services for Project Sea Dragon Feasibility Study.
 - Samsung C&T—Roy Hill Iron Ore Project—Industrial Relations services.
 - Peter Boorman, Principal H&S Manager departs.
- 2014**
- Sean Foy Principal Industrial Relations Consultant commences.
 - Ma'aden Aluminium Company of Saudi Arabia awards IMS International Contract to provide Technical Services for the world's largest integrated aluminium complex.
 - Bruce Brodie, Business & Leadership coach engaged to provide business support to the IMS Management Team and other IMS staff.
 - Chiyoda Oceania Pty Ltd— provision of services for Ichthys Onshore LNG Plant in Darwin.
- 2015**
- Alcoa - IMS Specialised Labour Services Contract further extended. Shut Down Services commenced for Calciner & Liquor Burner Major Overhauls and Cogeneration Plant Outages.
 - Alcoa—Team Development Program introduced for IMS Teams in Contractor Management and Construction Management services across the three alumina refineries.
 - IMS Graduate Program introduced – the inaugural graduate position commenced in the discipline of Industrial Relations and involved a 12 month secondment to key oil and gas Client, INPEX Operations Australia Pty Ltd.
 - Osaka Gas Australia Pty Ltd (“OGA”) engages IMS to provide Human Resources consulting Services.
- 2016**
- Successful completion of our first Graduate Program with Stephanie Carnegie-Smith completing a 12 month assignment with INPEX.
 - Seafarms Group – Workforce Plan encompassing HR; IR, training and indigenous employment developed as part of Feasibility Study for the proposed

\$1 billion Project Sea Dragon prawn farming operations in the Northern Territory and Kimberley region of WA.

- 2016**
- Gold Road Resources – commenced on Feasibility Study for the proposed \$504 million Gruyere Gold Project near Laverton, Western Australia.
 - Brookfield Multiplex – labour cost analysis and Subcontractor payroll auditing.
 - Samsung C&T – Payroll services.
- 2017**
- Gruyere Joint Venture (Gold Road Resources & Goldfields Australia) - provision of industrial relations services for Gruyere Gold Project.
 - INPEX—Ichthys LNG Project Offshore Installation, Hook Up and Commissioning Phase— Provision of Productivity & Performance Coordinators for Central Processing Facility & FPSO and supporting accommodation vessels.
 - Alcoa - extends IMS Specialised Labour Services Contract.
 - Chiyoda Oceania Pty Ltd— HR consultancy services including recruitment support.
 - INPEX—extends IMS Consultancy Agreement.

Some Noteworthy Numbers

- Achieved 1,742 injury free days and 397,122 man-hours injury free across the business between 2012 to 2017.
- Employed over 260 staff since startup.
- Trained over 13,000 people through the SERATA Network registered training organization for the Gorgon LNG Project.
- Worked with more than 45 clients from across Australia and the globe



Celebrating Our People

People are the key to a successful business and over the last 11 years we have been very fortunate to have such amazing people in our Team. Below, some key personnel whose contributions and efforts have been invaluable to IMS and share some of their thoughts on the IMS journey.



Heiko Plange

Former General Manager
Operations

Mar 2006—Aug 2009

"As one of the first members to join the Integrated Managed Services Team, I am incredibly proud to have played a small part in turning an innovative business idea into a 11 year success story."

"My fondest memories of the early years at IMS are of the people I worked with. Collectively they shaped the businesses and its core values."



Jenny Lee

Recruitment & Office
Manager

Mar 2008—present

Jenny has been pivotal to the success of the business implementing the systems and workflow processes to ensure the efficient day to day operations. Jenny manages the services delivered to the IMS Client Alcoa, ensuring high standards of services and people.



Sean Foy

Principal Industrial Relations
Consultant

Feb 2014—present

Sean provides leadership to the IMS Industrial Relations services business unit and was responsible for mentoring the IMS Graduate Program.

"This last year it was really rewarding to share involvement with the graduate program and to fast-track the development of Stephanie who is an excellent young person and a future star performer."



Bruce Brodie

Executive and Team Coach

Nov 2014 —Dec 2017

Bruce has provided business mentoring and coaching to the IMS Executive Management Team.

"The IMS business has always been built on the value they offer and especially how they transition the value across to the balance sheet of their clients. Over the last 11 years IMS has built a high level of certainty with clients."



Pete Boorman

Principal Health & Safety
Consultant

2006— 2013

Peter was an inaugural member of the IMS Executive Management Team and was instrumental in establishing the IMS Health & Safety services and providing those services to Alcoa. Peter provided consultancy services for FEED Study phases to JKC JV on the Ichty's LNG Project and to CB&I Kentz JV on the Gorgon LNG Project.

Recognition for Personnel who have provided services to IMS for 7 or more years

9 years of service

- Jenny Lee - Recruitment & Office Manager

Approaching 8 years of various services

- Bruce Garwood - Team Leader Wagerup
- Linc Sears— Contractor Coordinator Wagerup
- Col Eastick— Contractor Coordinator Wagerup
- Brian Jackson— Contractor Coordinator Pinjarra

7 years of various services

- Brad Godber - Construction Manager
- Duncan Kumar— Contractor Coordinator Pinjarra

Staff News

We are moving!

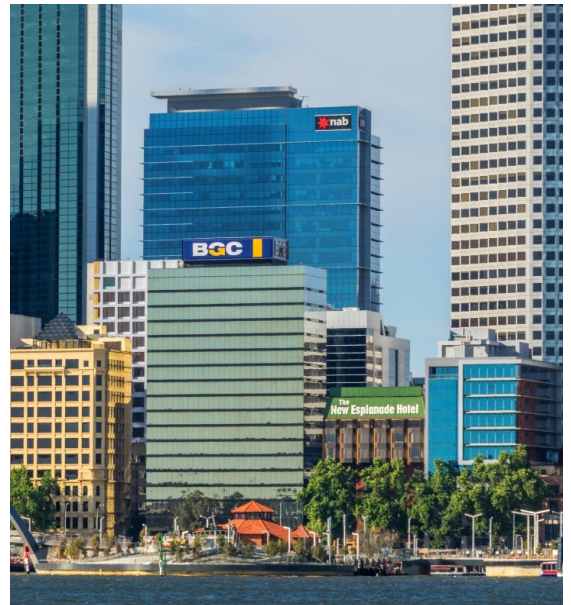
IMS is pleased to announce that we have secured new office premises. The new office is conveniently located in the Perth BGC Centre, just metres from St Georges Terrace.

From Monday, 27 November 2017 our new address will be:

**Integrated Managed Services
Level 2, 28 The Esplanade
Perth WA 6000**

This address will be both our postal and delivery address and our existing business telephone numbers will be retained.

The CBD Office is an investment in a new stage of growth and development of our business and services to our clients.



Ho Ho Ho it's nearly Christmas time...

We would like to extend our best wishes to you and your family for a safe and enjoyable Christmas and a very happy and prosperous New Year.

On behalf of the IMS team, we would like to thank you for your continued support and we look forward to building on our relationships in the New Year!

Office Closure over Christmas

The IMS Office will be closed over the Christmas / New Year period from 12.00 noon on Friday 22 December 2017, reopening for business as usual on Tuesday 2 January 2018.

IMS wishes you a very Merry Christmas and a Happy New Year!